

# What's New at and What's Coming from NVTI



# AGENDA



**Welcome and Introductions**

**NVTI's Expanding Learning Ecosystem & Product Improvements**

**Travel and Upcoming Classes**

**NVTI by the Numbers and FY24**

**Question & Answer Session**

# Welcome & Introductions

# Facilitators

## NVTI CORE TEAM MEMBER

9

Years with Management  
Concepts

7

Years with NVTI

20

Years of Experience in  
Curriculum Development



### HANNAH TONEY

Co-Program Manager  
and Curriculum Director

*Beer Making, Wheel-thrown  
Pottery, Multi-media Painting,  
Cooking, Canning Homemade  
Food*

## NVTI CORE TEAM MEMBER

7

Years with DOL VETS

2.5

Years with NVTI

22

Years of Service



### BRANDON WEBB

NVTI Program Lead

*Listening to Audio Books, Hiking,  
Playing Sports, Home DIY Projects*

# DOL VETS Grants and Training Team

## NVTI CORE TEAM MEMBER



16

Years with DOL VETS

20

Years with NVTI

20

Years of Service

### JOHN SAVAGE

Director of Grants & Training

*Golf, Home Improvement,  
Anthopography*

## NVTI CORE TEAM MEMBER



17

Years with DOL VETS

5

Years with NVTI

20

Years of Service

### SARAH BIERMAN

Deputy Director of Grants &  
Training

*Camping, Fishing, Hunting, Vacationing,  
Spending Time with Family*



# DOL VETS Grants and Training Team, Continued

## NVTI CORE TEAM MEMBER



18.5

Years with DOL VETS

4

Years with NVTI

4

Years of Service

### REBEKAH HAYDIN

JVSG Lead

*Yoga, Puzzles and Games,  
Gardening, Taking Road Trips, Hiking,  
Dreaming About Retiring*

## NVTI CORE TEAM MEMBER



9

Years with DOL VETS

1

Years with NVTI

11

Years of Service

### CHRIS BROWN

NVTI Coordinator & HVRP Lead

*Attending Concerts, Peloton, Watching  
Cooking Competition Shows, Playing  
Roblox with my Daughter, Attempting to  
Beat my Wife at Wheel of Fortune, NE  
Beaches, Serving in the Army Reserve*

# FY2023

# NVTI's Expanding Learning Ecosystem



# What is an Ecosystem?

- An ecosystem is at its core a community of living organisms taken together in their physical environment; it describes the way these components interact and are interdependent. All of these parts, alive and inanimate, depend on each other within the ecosystem even when they are not directly connected.



# What is a Learning Ecosystem?



- A learning ecosystem describes an approach to building a learning environment that intentionally and holistically weaves together learning opportunities, resources, data, and people in the physical and virtual world to support and encourage continuous improvement and growth.

# NVTI Learning Ecosystem

Visit [NVTI.org](https://www.nvti.org) for more information.

## On-Demand Learning



Podcasts



Webinars



Microlearning



Making Careers  
Happen for Veterans:  
CoP

On-Demand Learning allows learners to engage with learning materials on their own schedule  
<https://www.nvti.org>

NVTI provides veterans service staff with the tools and resources they need to best assist the veterans they serve  
<https://www.nvti.org/resources>

## Resources



Glossary



Acronyms



Curated Resources

## News & Announcements, Learning Portal, and Classes



Articles



Quarterly  
Newsletter

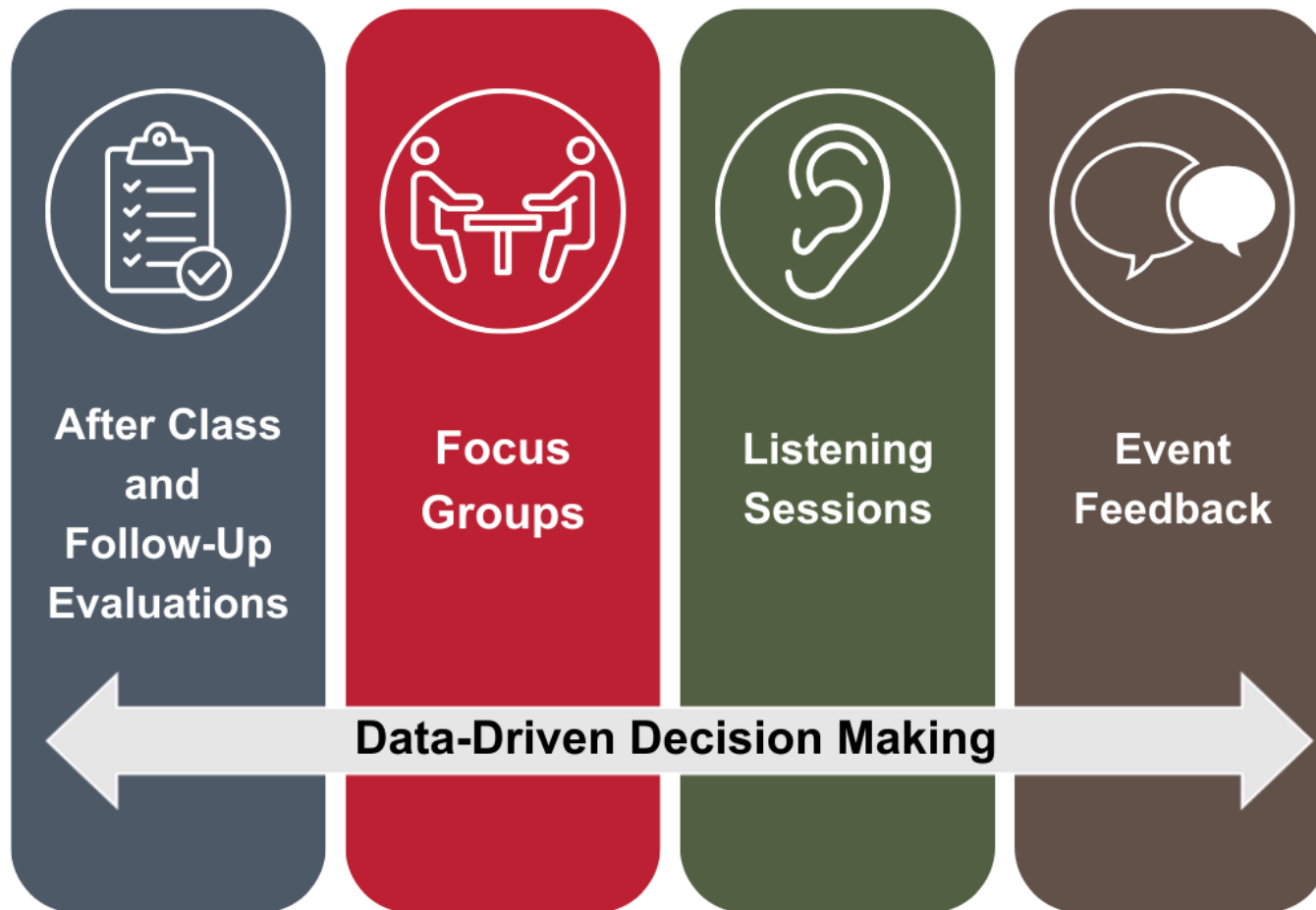


NVTI Student  
Central



NVTI Classes

# Making Data-Driven Decisions to Improve NVTI's Learning Ecosystem



# Instructional Design Leads

**NVTI CORE TEAM MEMBER**

**2+**  
Years with Management  
Concepts

**2**  
Years with NVTI

**15**  
Years of Experience in  
Instructional Design



**ALAIN JACHIET**  
Instructional Designer  
Manager  
*Massage Therapy, Chinese  
Martial Arts, Medieval European  
History, Hiking, Camping*

**NVTI CORE TEAM MEMBER**

**1.5**  
Years with Management  
Concepts

**1.5**  
Years with NVTI

**18**  
Years of Experience in  
Instructional Design



**REBECCA KELLEY**  
Senior Instructional Designer  
*Learning new recipes from other  
cultures, Acrylic Painting, Exploring  
New Little Towns, All Things  
Musical Theater*



# Course Updates: 9607

## 9607: Federal Grants Management Monitoring and Oversight for VETS Staff

Course Delivery Guide



 National Veterans'  
Training Institute  
a DOL VETS Program

## 9607: Federal Grants Management: Monitoring and Oversight for VETS Staff

- Updates were made to key terminology and processes associated with changes to systems, programs, and VPL guidance
- Exercises were adapted to reflect system changes and new documentation
- Course was updated to provide resources and exercises digitally to enhance overall learner experience





# Course Updates: 9614 and 9617

## 9614: Federal Grants Management for JVSG Recipients

- Content and exercises were updated to reflect changes in key terminology and processes associated with system, programs, and VPL guidance updates
- Course was updated to provide resources and exercises digitally to enhance the overall learner experience

## 9617: Federal Grants Management for HVRP Recipients

- Content was updated to reflect more recent policies and procedures, including updates to program titles, updates to VPLs, and associated terminology
- Resources and exercises are provided digitally to enhance the overall learner experience

### 9614: Federal Grants Management for JVSG Recipients

Course Delivery Guide



 National Veterans  
Training Institute  
a DOL VETS Program

### 9617: Federal Grants Management for HVRP Recipients

Course Delivery Guide



 National Veterans  
Training Institute  
a DOL VETS Program



# Course Updates: 9608 and 9639

Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development

Course Delivery Guide



 National Veterans Training Institute  
a DOL VETS Program

This was updated on 07-14-23

Disabled Veterans' Outreach Program (DVOP) Specialist Skills Refresher and Cross-Training

Course Delivery Guide



 National Veterans Training Institute  
a DOL VETS Program

## 9608: Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development

- Exercises updated to better align with the DVOP specialists' role and responsibilities
- Consolidated and revised content to reduce repetition and redundancy
- Incorporated more graphical representations of content
- Added a gamified element to help reduce text anxiety and support learners in preparing to take the competency exam

## 9639: DVOP Specialist Skills Refresher and Cross-Training

- Updated exercises to better align with the DVOP specialists' role and responsibilities
- Updated content and structure to match 9608 course updates



# Course Updates: 9610

## 9610: Career Coaching for Special Populations Courses

- Revised 10 existing Special Population courses
  - o Each can be delivered in one day
  - o Participants can take courses relevant to the clients they serve
- Developed Career Coaching for Special Populations Foundations Prerequisite from previous course content
  - o Include videos, self-paced lessons, and discussions in MCHV:CoP

9610: Career Coaching for Special Populations: Serving LGBTQ+ Veterans

Course Delivery Guide





# New Course Developments: 9610

9610: Career Coaching for Special Populations: Serving Veterans with Substance Use Disorders (SUDs)

Course Delivery Guide



 National Veterans  
Training Institute  
a DOL VETS Program

## Development and Pilot of 9610: Career Coaching for Special Populations: Serving Veterans with Substance Use Disorders

- Provides demographic and statistical information about veterans and substance use
- Prepares veteran service providers to assist veteran clients with substance use disorders in acquiring employment and necessary services



# New Course Developments: 9611

## Development and Pilot of 9611: Welcome to Your Role as State Veteran Coordinator: SVC 101

- Provides guidance to new SVCs on their roles and responsibilities
- Prepares new SVCs for their role by reviewing promising practices and challenges associated with their position using gamification and discussion

Welcome to Your Role as State  
Veteran Coordinator: SVC 101

Course Delivery Guide



 National Veterans'  
Training Institute  
a DOL VETS Program



# New Course Developments: 9612



## Development of 9612: Addressing Burnout in Veteran Service Providers

- Will pilot in FY 2024
- Defines burnout and differentiates it from secondary trauma
- Emphasized self-reflection and strategies for preventing burnout, while also offering strategies for overcoming burnout





# Making Careers Happen for Veterans: CoP (MCHV: CoP)

- Reorganized to improve the user experience in February 2022
  - New topic and sub-topic folders
    - Resources for DOL VETS Grantees
    - Serving Veterans and Eligible Spouses
    - Working with Employers to Promote Veteran Employment
  - Featured resources links within some topics
  - Recommended NVTI courses related to the topics

**Making Careers Happen for Veterans** Options

Main Topics Members Search within community

**A Community of Practice**  
This peer-to-peer community of practice is a location where you can connect with practitioners across the United States to discuss best practices and challenges for those in the public workforce investment system who serve veterans. This community is an interactive online collaboration and learning platform designed to communicate and build the capacity of employment and training programs serving veterans and to develop and implement innovative approaches. The views expressed in this community do not reflect the views of the Department of Labor Veterans' Employment and Training Service. Please check with your state representative to confirm advice that was provided in this community is correct and in line with your state's policies and procedures.

On this community of practice site you will find:

- A community of public workforce system stakeholders committed to serving veterans
- Technical assistance resources and online learning opportunities
- A place to collaborate with your peers on veterans' topics of interest to you

To learn more about how to use this community of practice, view NVTI's microlearnings on the topic at <https://www.nvti.org/Resources/NVTI-Microlearning>

Welcome to the place to share ideas and experiences!  
You can access microlearning videos that review the functionality of this community at <https://www.nvti.org/Resources/NVTI-Microlearning>

17062 MEMBERS View all

LEADERBOARD

# Popular Tags

- #DVOP 291 views
- #virtual 244 views
- #jobfair 241 views
- #TDRL 132 views
- #COVID 75 views
- #Pandemic 73 views

**Featured**

- Attracting Veterans to Busine...**  
When was the last time you saw employers almost beg people to come work for them? Or businesses decide to shorten their hours due to...  
★ Like 5 - Feb 16, 2023
- Companion Programs**  
★ Like +6 - Feb 14, 2023
- NVTI Podcast: DVOP/CVSO...**  
★ Like +6 - Feb 02, 2023
- NVTI Podcast: Entrepreneur...**  
★ Like +6 - Feb 02, 2023
- NVTI Podcast**  
★ Like +4 - Feb 02, 2023

**Trending**

- Reverse Referrals / Employer...**  
Hello,  
Does anyone have a suggestion of a "quick" way of finding any/all Veterans' ratings that an...  
★ Like 4 - Apr 03, 2023
- DVOP outreach and SBE Tri...**  
★ 6 - Feb 08, 2023
- NVTI's Curated Content: Se...**  
★ Like +1 - Feb 02, 2023
- NVTI's Curated Content: Se...**  
★ Like - Feb 02, 2023
- DVOP Case Management**  
★ 1 - Feb 02, 2023

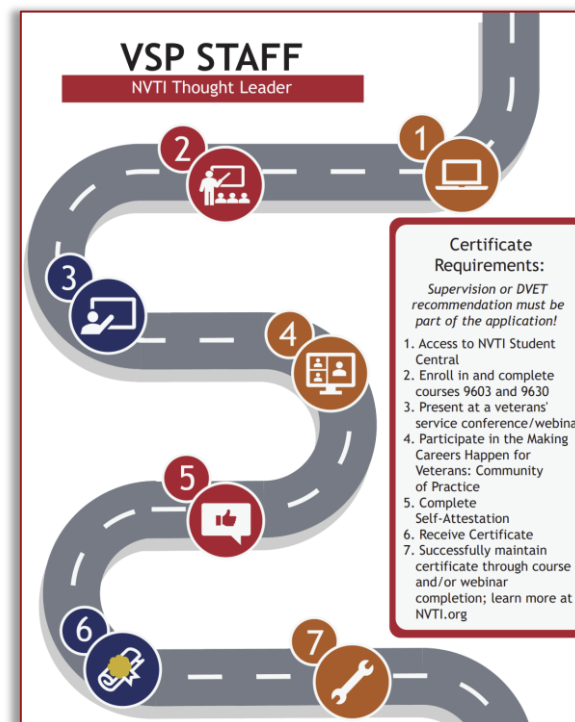
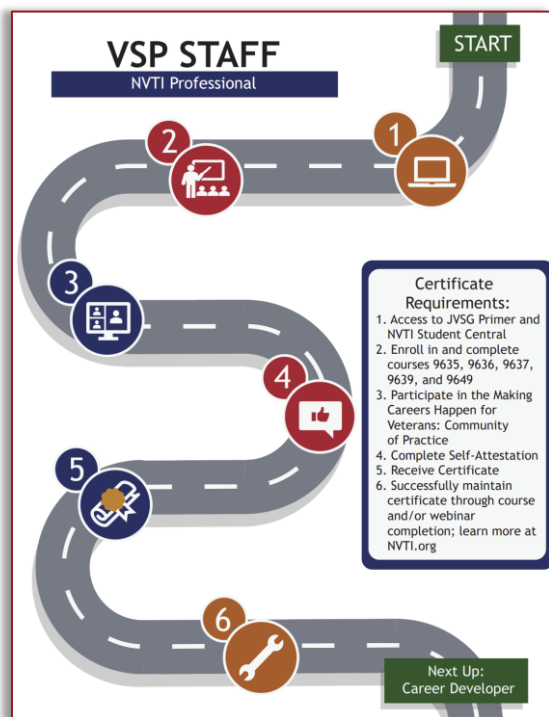
# Career Roadmap Certificate Program



## Tracks

- [Disabled Veterans' Outreach Program \(DVOP\) Specialist](#)
- [Local Veterans' Employment Representatives \(LVER\) Staff](#)
- [Consolidated Position \(CP\) Staff](#)
- [Veteran Service Provider \(VSP\)](#)

# Veteran Service Provider (VSP) Career Roadmap Certificate Program



The VSP Career Roadmap Certificate Program information can be found on the [Training Plans page](https://www.nvti.org/training-plans) at NVTI.org.

# Journey Maps

## NVTI-JVSG Journey Map

**Week 1**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.

**Months 0-3**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Podcast:** Episode 2: JVSJ (JVSG) Staff User Guide.
- Podcast:** Episode 4: JVSJ (JVSG) Staff User Guide.
- Useful Resources:** NVTI (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.

**Months 3-6**

- Webinar:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Making Careers Happen for Veterans: Community of Practice (MCHV-CoP):** Explore MCHV-CoP. Enrollment in an NVTI class will provide access.
- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.

**Months 6-9**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- MCHV-CoP:** MCHV-CoP. Active engagement.

## NVTI-HVRP Journey Map

**Week 1**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Podcast:** Episode 2: JVSJ (JVSG) Staff User Guide.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Making Careers Happen for Veterans: Community of Practice (MCHV-CoP):** Explore MCHV-CoP. Enrollment in an NVTI class will provide access.

**Months 0-3**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Podcast:** Episode 2: JVSJ (JVSG) Staff User Guide.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.

**Months 3-6**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Webinar:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Making Careers Happen for Veterans: Community of Practice (MCHV-CoP):** Explore MCHV-CoP. Enrollment in an NVTI class will provide access.

**Months 6-9**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Webinar:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.

This Journey Map recommends an ideal training path for HVRP staff. Visit [Registering for NVTI Classes](#) for instructions on how to register.

## NVTI-VSP Journey Map

**Week 1**

- Course:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.

**Months 0-3**

- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Making Careers Happen for Veterans: Community of Practice (MCHV-CoP):** Explore MCHV-CoP. Enrollment in an NVTI class will provide access.

**Months 3-6**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Webinar:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Making Careers Happen for Veterans: Community of Practice (MCHV-CoP):** Explore MCHV-CoP. Enrollment in an NVTI class will provide access.

**Months 6-9**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Microlearning:** JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Primary Introduction (VDC) and JVSJ (JVSG) Staff Familiarization with the Veterans Data Center (VDC) Data Analytics Dashboard.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.
- Useful Resources:** JVSJ (JVSG) Staff Resources, especially the JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- MCHV-CoP:** MCHV-CoP. Active engagement.

**Months 9-12**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Webinar:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.

**Months 12-18**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.

**Months 18-24**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.

**Months 24+**

- Course:** JVSJ (JVSG) Staff User Guide (JVSG) Staff User Guide.
- Podcast:** Episode 12: Addressing Barriers and Secondary Trauma for Veterans Service Providers.

This Journey Map recommends an ideal training path for VSPs. Visit [Registering for NVTI Classes](#) for instructions on how to register.

The [Journey Maps](#) provide JVSG, HVRP, and VSP Staff with a clearly defined training plan to help them meet any requirements of their role and to provide opportunities for professional development.



# Webinars

**Cost Sharing: A Practical Perspective**

If five roommates rent a house together, what would the cost sharing arrangement be? Consider:

- Rent
- Utilities (e.g., electricity, water, Wi-Fi, cable TV, landline)
- Cleaning & Kitchen Supplies (e.g., detergent, trash bags, paper goods, salt and pepper, etc.)
- Other (e.g., transportation, medical, clothes)

## Indirect Costs 101

**Grant Closeout Process**

## Grants Closeout for Federal Staff

**Grant Closeout Process for Grantees**

## Grants Closeout for Grantees

**The Role of Intensive Services Coordinators/Points of Contact within the VR&E Program**

## The Role of Intensive Services Coordinators/Points of Contact within the VR&E Program

**WorkforceGPS**  
Navigate to Success

## Empowering Public Workforce Development Professionals: Enhancing Skills for Serving Veterans



# In-person Presentations at the National Association of State Workforce Agencies (NASWA)



## What's New at NVTI 2023



## NASWA Veteran's Conference: Listening Session with USDOL VETS Leadership

August 2023







# Podcasts

- [Episode 15](#): Addressing Burnout and Secondary Trauma for Veteran Service Providers
- [Episode 16](#): Continuing Conversations: Serving LGBTQ+ Veterans
- [Episode 17](#): Serving Veterans Experiencing Homelessness
- [Episode 18](#): Serving Veterans with Substance Use Disorders
- [Episode 19](#): Why Hire Veterans? Conversation with HIRE VETS Medallion Award Winners
- [Episode 20](#): Promoting Registered Apprenticeship to Attract Veteran Talent
- [Episode 21](#): 2023 Mark Sanders Award Winner



# NVTI Travel

# Class Travel and Registration Team

## NVTI CORE TEAM MEMBER

4

Years with Management  
Concepts

4

Years with NVTI

10

Years of Experience in  
Customer Relations



**ALEXANDRA  
BERGERON**

Customer Service  
Coordinator

*Painting and Drawing, Exploring  
New Places, Collecting Weird  
Vintage and Oddities*

## NVTI CORE TEAM MEMBER

3

Years with Management  
Concepts

3

Years with NVTI

21

Years of Military  
Experience



**JAMEL FORBES**

On-site Coordinator  
*Attending Sporting Events and  
Concerts; Playing Golf*

# Upcoming In-Person Trainings

Course Name	2023 Schedule
<b>9608:</b> Disabled Veterans' Outreach Program (DVOP) Specialist Core Competency Development	October 31-November 3, 2023 December 12-15, 2023
<b>9609:</b> Local Veterans' Employment Representatives (LVER) Core Competency Development	October 24-27, 2023

Please visit the [NVTI Class Schedule](#) for more information

# NVTI Travel Team

## NVTI CORE TEAM MEMBER

2

Years with Management  
Concepts

2

Years with NVTI

12+

Years of Experience as a  
Coordinator



**KELVIN CARTER**

Travel Coordinator

*Camping, Hiking, Travel, Gardening*

## NVTI CORE TEAM MEMBER

20

Years with Management  
Concepts

8

Years with NVTI

30

Years of Experience as a  
Meetings Professional



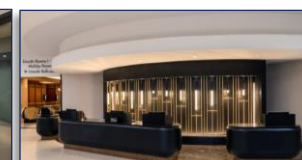
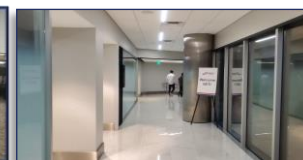
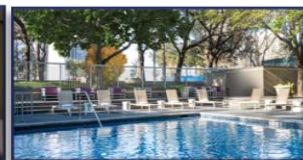
**JULIE KIRCHHOFF**

Conference Services

*Dogs, Dogs, and More Dogs*

# Travel Information

- Travel arrangements for qualifying participants are made by the NVTI Travel Team
- You can reach the NVTI Travel Team at:  
Email: [travel@nvti.org](mailto:travel@nvti.org)  
Phone: 844.423.8872 ext.1  
Monday – Friday, 8:00am-5:00pm EST
- NVTI Travel FAQs
  - [PDF](#)
  - [Mobile-Friendly](#)





# What Does VETS Pay For? JVSG and DOL Grantee Participants

Tuition for Training	Yes provided
Flight	Yes provided
Mileage and tolls if not flying	Yes provided
Transportation to Departure Airport	Not provided
Transportation from Arrival (Dallas) Airport to Hotel	Yes provided
Parking (If you drive to class)	Self-Park at hotel, you will be reimbursed
Hotel Stay	Yes provided
Meals - breakfast, lunch and dinner during class	Yes provided
Dinner on Monday before class	Not provided, but reimbursed at per diem
Snacks and drinks in training	Yes provided

# What Does VETS Pay For? Federal, Local, and Other Participants

Tuition for Training	Yes provided
Flight	Not provided
Mileage and tolls if not flying	Not provided
Transportation to Departure Airport	Not provided
Transportation from Arrival (Dallas) Airport to Hotel	Not provided
Parking (If you drive to class)	Self-Park at hotel at discounted rate
Hotel Stay	Not provided
Meals - breakfast, lunch and dinner during class	Not provided
Dinner on Monday before class	Not provided
Snacks and drinks in training	Yes provided

*\*Note: Local Participants will have free parking with validation*

# NVTI by the Numbers

# NVTI Program and Project Management Team

## NVTI CORE TEAM MEMBER

3.5

Years with Management  
Concepts

3.5

Years with NVTI

11

Years of Experience in  
Project Management



**JILLIAN FASSER**

Program Manager

*Soccer, Volunteering, and Traveling*

## NVTI CORE TEAM MEMBER

1.75

Years with Management  
Concepts

1.5

Years with NVTI

6

Years of Experience in  
Project Management



**MARK HANNIBAL**

Project Manager

*Basketball and Pickleball*

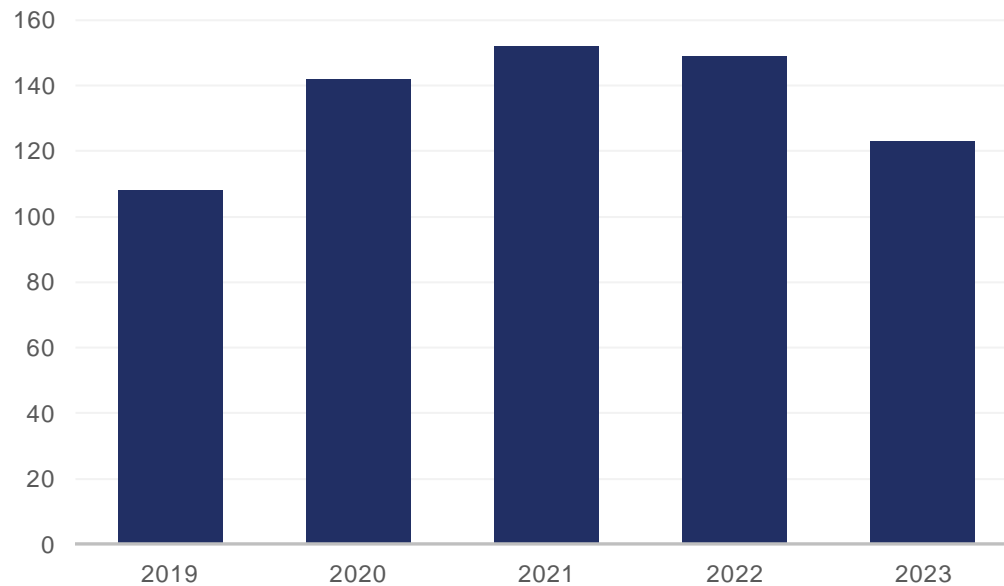
# Course Offerings by Year

## Year to Year Course Offerings

- 2019: 108
- 2020: 142
- 2021: 152
- 2022: 149
- 2023: 123

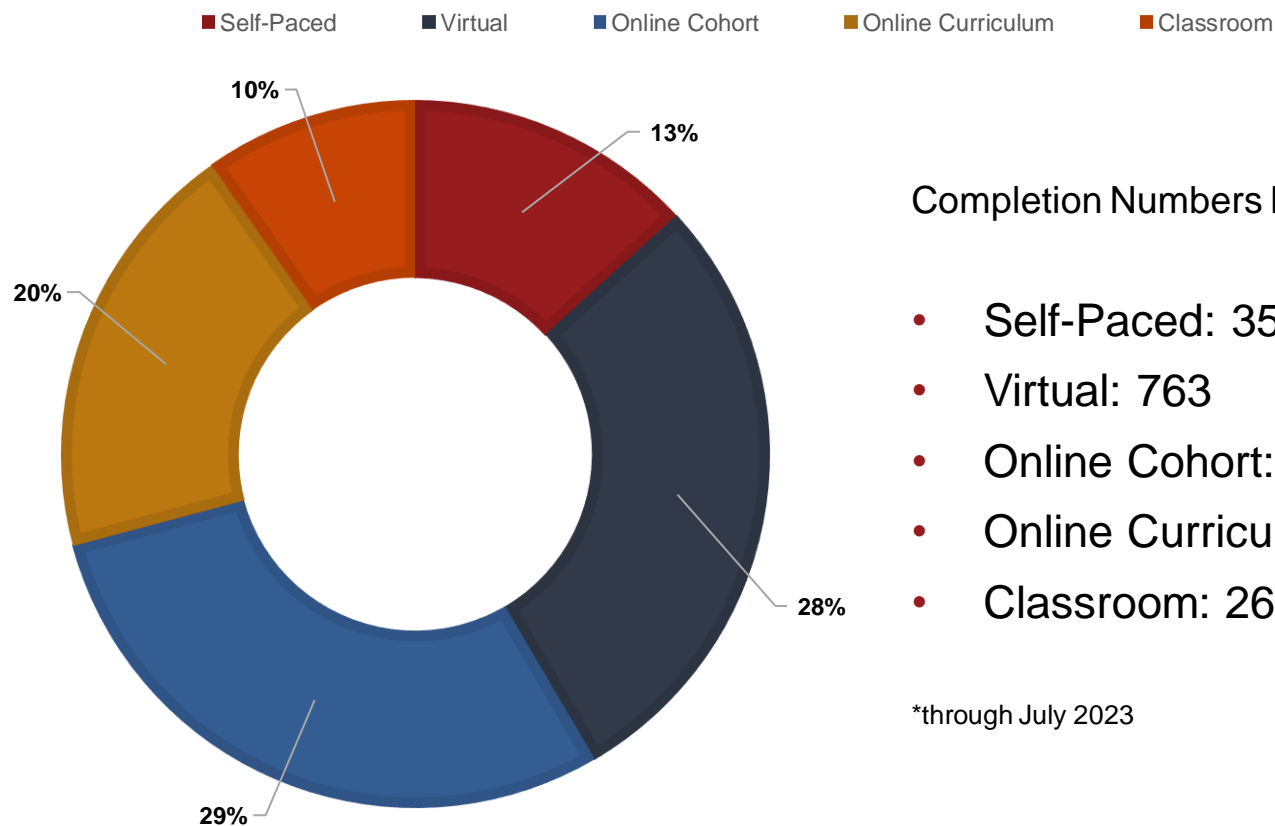
\*through July 2023

### Course Offerings



# FY23 Course Completions

## CONTRACT YEAR 2023



### Completion Numbers by Mode

- Self-Paced: 356
- Virtual: 763
- Online Cohort: 789
- Online Curriculum: 522
- Classroom: 264

\*through July 2023




# Communications Team

**NVTI CORE TEAM MEMBER**

**2.5**  
Years with Management Concepts

**2**  
Years with NVTI

**1.5**  
Years of Experience as Communications Lead



**ARIANA KAKISHITA**  
Communications Lead  
*Traveling, Cooking, Disney, Spending Time with Family*

# FY2024

# Reflections and Plans for the Upcoming Year

# National Association of State Workforce Agencies (NASWA) 2023 Veterans Conference Retrospective



# 2024 Plans

- Application of Feedback
- Planned Developments
- Other Improvements



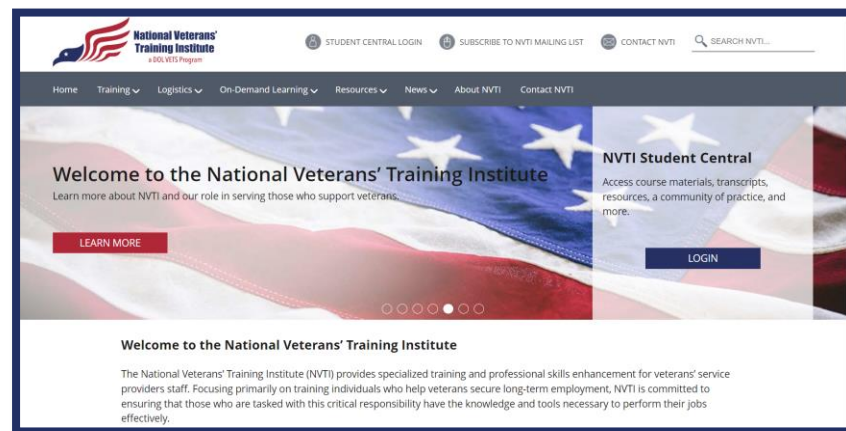


# Question & Answer Session



# Additional Information

- Visit [NVTI.org](https://www.nvti.org) for
  - On-Demand Learning (webinars, podcasts, microlearning)
  - Class Schedules and Class Descriptions
  - Resources
  - News
  - Feedback-Share your thoughts with us!



[Subscribe to the NVTI Mailing List!](https://www.nvti.org)

# Contacts



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Hannah Toney, NVTI co-Program Manager &  
Curriculum Director  
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